

operating instructions

instrucciones de operación

instructions

L A  B O Y<sup>®</sup>

Gold Luxury-Lift<sup>®</sup>

power recliner

Sillón reclinable

fauteuil inclinable ElectroPlus

[la-z-boy.com](http://la-z-boy.com)

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Monroe, MI 48162

L A  B O Y<sup>®</sup>

## Congratulations!

You are now the proud owner of a state-of-the-art Gold Luxury-Lift® Power Recliner by La-Z-Boy.

You have just selected one of the finest quality upholstered products produced in the furniture industry, backed by over 89 years of quality manufacturing experience.

La-Z-Boy is proud of our designs and craftsmanship and knows you will feel the same as you enjoy your new furniture's comfort and style.

### IMPORTANT

Read the safety and other instructions before using your Gold Luxury-Lift® Power Recliner. Keep this manual for future reference.

## Table of Contents

Important Safety Instructions .....	4-5
Luxury-Lift® Power Recliner Assembly Instructions.....	6-11
Luxury-Lift® Power Recliner Battery Backup Assembly Instructions.....	12
Luxury-Lift® Power Recliner Operating Instructions.....	13-17
Luxury-Lift® Power Recliner Additional Operating Features.....	18
Luxury-Lift® Power Recliner Troubleshooting.....	19-20
Luxury-Lift® Hand Wand Removal Instructions.....	22
Luxury-Lift® Hand Wand Installation Instructions.....	23
Furniture Moving & Placement Guide.....	24
Notes.....	25

Disclaimer: The information and products featured in this manual may be somewhat different from the product you purchased. La-Z-Boy reserves the right to make substitutions that are equal in quality and performance.

## Important Safety Instructions:

Important: Read these instructions thoroughly before using.

### **DANGER** – To reduce the risk of electric shock, serious injury or death:

- Do not let children play on or near the chair when in use. Serious injury or death could occur if head or body parts are under the chair arms when the chair is moved from the full lift to the seated position.
- Disconnect the electrical plug from outlet before cleaning, moving, servicing or when not in use for an extended period of time.
- Do not use this product if it is wet, in water, around water or any liquid. Do not handle the plug or remote control with wet hands.
- To prevent suffocation keep plastic bags away from children.
- Plug directly into a wall outlet. Do not use an extension cord, adapter or surge protector.
- Keep cord out of reach of small children, and do not use where it may be a trip hazard.

### **WARNING** – To reduce the risk of burns, fire, electric shock, serious injury or death:

- Always keep open flame and lit cigarettes away from upholstered furniture. Upholstered furniture may burn rapidly with toxic gas and thick smoke.
- Closely supervise children and disabled persons using this product.
- Remove hand wand when not in use, and store out of reach of children.
- Sit down in the unit slowly. To avoid tip over, do not throw your weight against the back of the unit. Move the unit into or out of the reclining position slowly, making sure that no children or pets are in close proximity
- This product has many moving parts; serious injury can occur if not used properly. Keep hands, fingers and body parts away from the mechanism. To reduce the risk of head entrapment and other injuries, keep children and pets away from openings and moving parts in and around furniture.
- Only the occupant should operate the unit. Never attempt to open the legrest by pulling on it.
- Do not stand, sit, or place extra weight on the arms, back or open legrest.
- To safely exit the unit and prevent a tripping hazard, bring the back upright and close the legrest.
- Do not use this product if it is damaged. Do not use attachments or substitute parts.
- This product is intended for indoor residential use only.
- Provide a clear path for operation of the back and legrest. Place tables and area rugs at a distance to allow the legrest to fully extend without rubbing or interference.
- Check the condition of the power supplies, electrical cords, plugs, and connectors often. Keep the power supplies and electrical cords away from heat sources. Never operate the unit with a damaged power supply, electrical cord, plug or connector. Contact your La-Z-Boy® dealer for service.
- Do not use unit if power control is damaged or wet. Do not use unit if the hand wand has been dropped in water or any liquid. Contact your La-Z-Boy® dealer for service.
- This product is not intended for use as a health care device. Some medications and physical limitations may impair your ability to operate this product in a safe manner. Consult your physician if you are taking prescribed or over the counter medication, or if you have physical limitations.
- Users of medical devices should contact their health care provider before using this product. Do not use this product if you have poor circulation, are immobile, or cannot sense heat, except as directed by your health care provider.

Save These Instructions

## Important Safety Instructions:

Important: Read these instructions thoroughly before using.

- Unit is designed to ease exit from the chair. Take care to not slip out of chair when chair is in motion.
- Do not use this product where aerosol (spray) products are being used or where oxygen is being administered.
- In the event of a power failure, the battery backup provided may not lift the user to a fully raised position. To ensure lift functionality during a power outage, a battery backup system must be purchased separately. Contact your La-Z-Boy® dealer for more information. Replace the power supply batteries every six months and after each power failure use.
- Do not operate the unit until the back is installed and locked.
- Before moving a Gold or Silver Series chair, disconnect the electrical plug from the wall outlet. Moving the chair requires two people, one on each side of the chair lifting the frame near the base. Secure the mechanism to prevent unexpected opening or movement. Never move the product by the mechanism, legrest or reclining back. Refer to the Moving Instructions.
- Do not attempt to disassemble or service the pump or motor; no serviceable parts are inside. Contact your La-Z-Boy® dealer for service.
- Do not allow electrical cord to be pinched between moving parts or between the frame and the floor. Do not place cord under carpet or in a location where it could become worn.
- Do not use pillow, blanket, or other cover between occupant and chair surface when heat is engaged.
- Always unplug the power cord before connecting or disconnecting the hand wand.
- Unplug the power cord immediately if you detect strange odors or fumes coming from the chair.
- Burns may result from improper use and care of internal heating pads. To avoid risk of burns, do not use pins, do not allow heating pad area to become wet, and do not remove upholstery cover.
- To reduce the risk of electric shock, this product has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.
- Do not attempt to disconnect the power plug by pulling the power cord. Always hold the power plug and pull it out.
- The 1HM lift chairs are intended for a single occupant, not exceeding 500 pounds. Do not operate the chair with more than one occupant in or on any part of the chair.
- If you give this product to someone else, include this Operating Instructions manual.

### **NOTICE** – To reduce the risk of product damage:

- To prevent damage to the power supply, do not plug in until instructed.
- Gently press the buttons during operation and avoid hitting the buttons with pointed or hard objects.
- Never operate the unit except when it is on its base in the upright position.
- After 2 minutes of continuous operation of the 4LP, 1PL, 1PM, 1PH and 1HM chairs, allow the lift and recline features to rest for 18 minutes.

Save These Instructions

## Luxury-Lift® Power Recliner Assembly Instructions

**NOTICE:** Do not plug the power supply in until instructed.

- Carefully cut the cable tie holding the power supply box to the rear rail (FIGURE 1). Set the box aside.
- The power supply connector is tucked into the rear upholstered panel, toward the bottom of the chair (FIGURE 1). Remove the power supply connector from the upholstered panel.
- Tucked behind the seat chaise pad is the hand wand (FIGURE 1). Carefully remove the hand wand from the chaise pad, remove the protective material and lay the hand wand on the seat.
- Roll the lift chair onto its back side. Locate the cable tie on the rear base (FIGURE 2).
  - Carefully cut the cable tie securing the lift base (FIGURE 2).
  - Return the lift chair to the upright position, being careful not to pinch the power supply connector or cord.
- Lay the back across the chair arms with the front of the back facing the seat.

**WARNING** – To reduce the risk of injury:

- Do not operate the unit until the back is installed and locked.
- Note the location of the fastening tape on the black nonwoven flap and the fastening tape on the back seat spring rail (FIGURE 3). Do not attach the fastening tape at this time.
  - Lay the black nonwoven flap down toward the seat (FIGURE 4).
- Install the back.
    - With the back across the chair arms, lift the back at a slight angle and align the brackets on the back with the brackets on the body.
    - Lower the back onto the body, making sure the back and body brackets are completely engaged (FIGURE 5).
      - Lift the back upholstery cover to visually confirm that both sets of back and body brackets are engaged (FIGURE 5). If one or both brackets are not engaged, remove the back and repeat the steps above.
      - If you are unable to install the back properly, contact your La-Z-Boy® dealer for assistance.
    - Lock the brackets by using a screwdriver to push down the locking levers (FIGURE 6).

(Assembly Instructions Continued)

## Luxury-Lift® Power Recliner Assembly Instructions

FIGURE 1

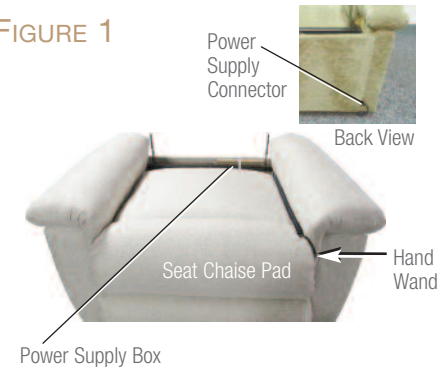


FIGURE 2

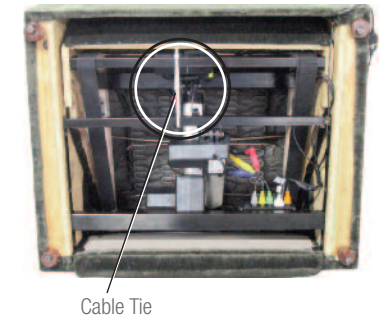


FIGURE 3

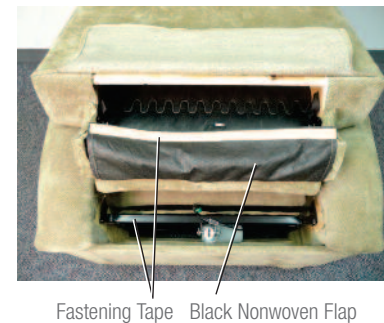


FIGURE 4

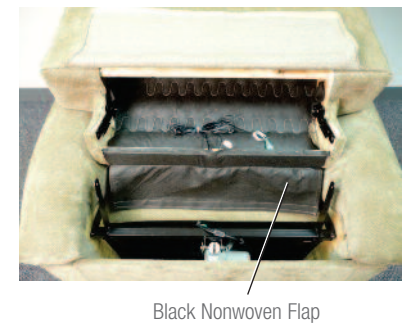


FIGURE 5

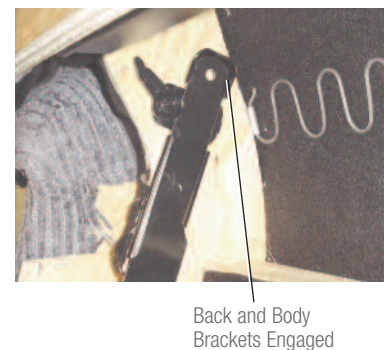
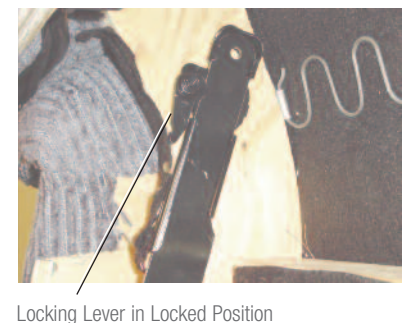


FIGURE 6



## Luxury-Lift® Power Recliner Assembly Instructions

7. From the front of the chair, push the black nonwoven flap with fastening tape, between the seat and the back, toward the back of the chair (FIGURE 7).
8. Gently roll the chair forward to rest on the front arms. Lift the back upholstery cover to access the connectors.
9. Connect the green, 6-pin back massage connectors.
  - Align the clips on the green connectors and push the connectors together until they lock (FIGURE 8).
10. Connect the black and the red, 2-pin back heating pad connectors.
  - Align the clips on the black connector and the red connector and push the connectors together until they lock (FIGURE 8).
11. Attach the black nonwoven flap to the back seat spring rail, to form a pocket between the seat and the back that prevents objects from falling into the mechanism.
  - Locate the fastening tape on the black nonwoven flap and the fastening tape on the back seat spring rail (FIGURE 9).
  - Attach the black nonwoven flap to the back seat spring rail by pressing the fastening tape together, working from the center out (FIGURE 10).
  - Lift the elastic bands to connect the ends of the fastening tape.

**⚠ WARNING** – To reduce the risk of serious injury:

- Provide a clear path for operation of the back and legrest. Place tables and area rugs at a distance to allow the legrest to fully extend without rubbing or interference.

12. Gently roll the chair back on to the base. Choose a location for the lift chair that is close to an electrical outlet.

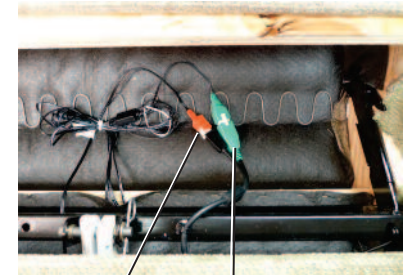
## Luxury-Lift® Power Recliner Assembly Instructions

FIGURE 7



Black Nonwoven Flap  
with Fastening Tape

FIGURE 8



Back Heating Pad  
Connection

Back Massage  
Connection

FIGURE 9



Back Seat  
Spring Rail

Black Nonwoven Flap  
with Fastening Tape

FIGURE 10



(Assembly Instructions Continued)



## Luxury-Lift® Power Recliner Assembly Instructions

### **⚠ WARNING** – To reduce the risk of serious injury:

- Check the condition of the power supplies, electrical cords, plug and connectors often. Keep the power supplies and electrical cords away from heat sources. Never operate the unit with a damaged power supply, electrical cord, plug or connector. Contact your La-Z-Boy® dealer for service.

13. Connect the power supply connectors.

- Remove the power supply from the box and unwind the cord.
- Align the clips on the power supply connector and the connector behind the chair and push the connectors together until they lock (FIGURE 11).

### **⚠ DANGER** – To reduce the risk of serious injury or death:

- Plug directly into a wall outlet. Do not use an extension cord, adapter or surge protector.

**NOTICE:** To prevent product damage operate this chair only when it is upright, setting on its base.

14. The automatic homing feature returns the lift chair to the seated position after power is restored following a power interruption. This feature may cause the lift chair to move slightly when plugged in. Plug the power supply directly into a wall outlet.
15. Stand beside the chair and press the **LIFT** button on the hand to raise the chair. Raise the chair until the inner body back panel is slightly above the outer body back panel (FIGURE 12).
16. Locate the fastening tape on the back upholstery cover and the fastening tape on the inner body back panel (FIGURE 12).
- Pull the back upholstery cover down tight. Firmly press the fastening tape on the back upholstery cover to the fastening tape on the inner body back panel (FIGURE 13).
  - Press the **RECLINE** button on the hand wand to lower the lift chair.

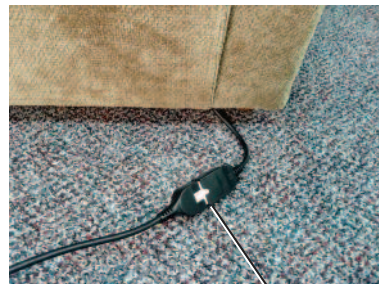
**NOTICE:** To prevent damage to the connectors and cords, it is important to unfasten all connections prior to removing the back.

17. Proceed to the *Battery Backup Assembly Instructions*.

18. To remove the back, unplug the power supply from the electrical outlet and disconnect the power supply connection at the base of the chair. Reverse the *Assembly Instructions* steps.

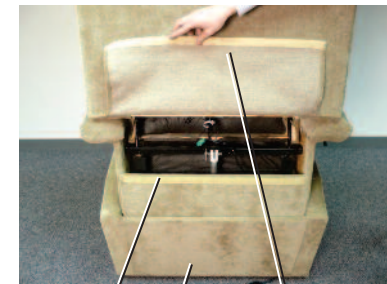
## Luxury-Lift® Power Recliner Assembly Instructions

FIGURE 11



Power Supply Connection

FIGURE 12



Inner Body Back Panel  
Outer Body Back Panel  
Back Upholstery Cover

FIGURE 13



## Luxury-Lift® Power Recliner Battery Backup Assembly Instructions

### **⚠ WARNING** – To reduce the risk of serious injury:

- In the event of a power failure, the battery backup provided may not lift the user to a fully raised position. To ensure lift functionality during a power outage, a battery backup system must be purchased separately. Contact your La-Z-Boy® dealer for more information. Replace the power transformer batteries every six months and after each power failure use.

### **Battery Backup Assembly Instructions**

The performance of the built-in battery backup cannot be guaranteed. If you require continuing use during a power outage, you should purchase a separate battery backup system. Contact your La-Z-Boy® dealer for more information.

When operating on battery backup, the only functions the system allows are:

- (1) Return the chair to home from any reclined position.
- (2) Lift and lower the chair.

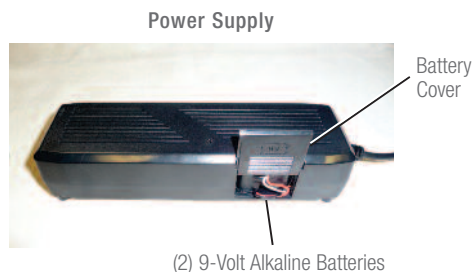
To reduce battery consumption, the recline, massage and heat features are blocked and unavailable when operating on battery backup.

The operating speed is reduced when operating on battery backup.

Always maintain constant, even pressure on the button or toggle when operating on battery backup to reduce energy consumption.

The built-in battery backup is located in the power supply and uses two 9-volt alkaline batteries (not included).

1. Unplug the power supply from the electrical outlet and disconnect the power supply connection at the base of the chair.
2. The battery compartment is located on the side of the power supply. Slide the battery cover up to access the battery compartment.
3. Place the connection caps over the battery terminals on each battery. Place the batteries in the compartment, taking care not to damage any wires.
4. Slide the battery cover over the compartment.
5. Proceed to the *Operating Instructions*.



### **Luxury-Lift® Power Supply Specifications:**

Input: 120–240V~, 50/60Hz, 1.5A  
Output: 29V, 2.0A

## Luxury-Lift® Power Recliner Operating Instructions

### **⚠ DANGER** – To reduce the risk of serious injury or death:

- Do not let children play on or near the chair when in use. Serious injury or death could occur if head or body parts are under the chair when the chair is in motion.
- Do not use this product if it is wet, in water, around water or any liquid. Do not handle the plug or remote control with wet hands.
- Plug directly into a wall outlet. Do not use an extension cord, adapter or surge protector.
- Keep cord out of reach of small children, and do not use where it may be a trip hazard.

### **⚠ WARNING** – To reduce the risk of serious injury:

- The 1HM lift chairs are intended for a single occupant, not exceeding 500 pounds. Do not operate the chair with more than one occupant in or on any part of the chair.
- Sit down in the unit slowly. To avoid tip over, do not throw your weight against the back of the unit. Move the unit into or out of the reclining position slowly, making sure that no children or pets are in close proximity.
- To safely exit the unit and prevent a tripping hazard, bring the back upright and close the legrest.
- Unit is designed to ease exit from the chair. Take care to not slip out of chair when chair is in motion.
- Remove hand wand when not in use, and store out of reach of children.

### **NOTICE** – To reduce the risk of product damage:

- After 2 minutes of continuous operation of the 4LP, 1PL, 1PM, 1PH and 1HM chairs, allow the lift and recline features to rest for 18 minutes.

### **Getting Started**

The automatic homing feature returns the lift chair to the seated, home position after the power is restored following a power interruption. This feature may cause the lift chair to move when plugged in. Pressing a button or the toggle on the hand wand during the automatic homing cycle interrupts and stops the cycle, and all button backlights start flashing. Avoid pressing the toggle or any button during the automatic homing cycle. Refer to the *Additional Operating Features* for complete *Automatic Homing Details*.

Connect the power supply connector to the connector at the base of the lift chair. Connect the 120 volt power cord to the power supply. Plug the power supply **directly** into a wall outlet.

### **Gold Luxury-Lift® with 6-Motor Massage and Heat Operation**

The **1HM** offers multiple modes of operation. The large, round **LIFT** and **RECLINE** button on the front of the hand wand **AND** the toggle on the back of the hand wand provide coordinated movements. The **LIFT** and **RECLINE** button and back toggle will operate all functions of the chair in one fluid movement from sitting, reclining and legrest extension, back to the upright position and standing.

Individual movement of the back and legrest can be achieved by pressing the **BACK** button to recline and return the back of the unit, and by pressing the **LEGREST** button to extend and return the legrest.

(Operating Instructions Continued)

## Luxury-Lift® Power Recliner Operating Instructions

### Gold Luxury-Lift® with 6-Motor Massage and Heat Operation Continued

#### To sit down in the chair:

1. Stand beside the chair and press down on the front **LIFT** button and hold, or press the back **toggle down** and hold. Release the button or toggle when the chair reaches a comfortable height to sit against, depending on your personal needs and preference.
2. Step back into the chair and sit in the center of the seat while keeping your feet firmly on the floor.
3. Press down on the front **RECLINE** button and hold, or press the back **toggle up** and hold to lower the chair. Release the button or toggle when the chair reaches the seated, home position. There is a two second delay that occurs when the chair arrives at its seated, home position; the chair starts the recline function after the delay.

#### To recline the chair:

As with the lift feature, there are multiple modes of operation to recline the chair. The back and legrest recline movements are both synchronous and independent. The back and legrest recline are programmed to move together using the front, large round **LIFT** and **RECLINE** button at the top of the hand wand, or the toggle on the back of the hand wand. The back and legrest recline are programmed to move independently using the front, oblong **BACK** and **LEGREST** buttons. The independent operation allows you to recline the back without raising the legrest, raise the legrest without reclining the back, or make individual adjustments to the back and legrest recline, which are outside the synchronous movement.

1. With the chair in the seated position, to recline the back and raise the legrest at the same time, press and hold the front, large round **RECLINE** button, or press the back **toggle up** and hold. To recline only the back or raise only the legrest, press and hold down on the right side of the appropriate front, oblong **BACK** or **LEGREST** button. Release the button or toggle when you are in a comfortable position.
2. Make adjustments to the back and legrest recline as preferred.
3. To return the chair to the upright, seated (home) position, press and hold down on the front, large round **LIFT** button, or press and hold the back **toggle down**. Release the button or toggle when you reach the upright, seated (home) position. There is a two second delay that occurs when the chair arrives at its seated, home position; the chair starts the lift function after the delay when the front, large round button or back toggle is pressed and held. Additionally, you may press and hold down on left side of the front, oblong **BACK** button, followed by the **LEGREST** button, releasing the button when the movement reaches its end of travel and stops.

#### To stand up from the chair:

There are multiple modes of operation for the lift feature. Both the front, large round **LIFT** button at the top and the back toggle provide a coordinated movement of the lift function. The back must be fully upright and the legrest fully closed for the lift feature to function.

1. Firmly position your feet on the floor to maintain balance and prevent sliding or falling. Press down on the front **LIFT** button and hold, or press the back **toggle down** and hold, to raise the chair to the standing position.
2. Release the button or toggle when the chair reaches a height that enables you to comfortably stand. Carefully exit the chair.
3. Return the chair to the seated (home) position if you will be away from the chair for an extended period of time. Press down on the front **RECLINE** button and hold, or press the back **toggle up** and hold to lower the chair. Release the button or toggle when the chair is in its seated (home) position.

NOTE: The system includes a built-in two second delay that occurs when the chair arrives at its seated, home position. The chair starts the reclining function immediately following the two second delay.

## Luxury-Lift® Power Recliner Operating Instructions

### Gold Luxury-Lift® with 6-Motor Massage and Heat Operation Continued

#### To use the massage and heat features:

The heat and massage functions are independent of each other, as are the back and seat heat. The massage, back heat and seat heat can be operated individually or simultaneously.

The heat and massage features include an automatic timer to shut off the **MASSAGE** and **HEAT** functions after approximately 15 minutes\* of operation. You can restart the heat and massage features for one additional 15 minute period of operation, but will need to give the system a rest after two consecutive 15 minute periods of operation. Activated heat and massage functions are temporarily suspended when either the **LIFT** or **RECLINE** motor is in use.

1. Press the left side of the **HEAT** button to activate the back heat. Press the right side of the **HEAT** button to activate the seat heat.
  - Press the button once for low heat, indicated by an amber LED.
  - Press the button twice for high heat, indicated by a red LED.
  - Press the button a third time to turn off the heat.
2. Press the left side of the **MASSAGE** button to activate the massage feature. Press the right side of the **MASSAGE** button to set the intensity of the massage.
  - Press the left side of the **MASSAGE** button once to turn on the massage feature.
    - Press once for constant on mode, indicated by a green LED.
    - Press twice for wave mode, indicated by an amber LED.
    - Press three times for pulse mode, indicated by a red LED.
    - Press a fourth time to turn off the massage; the LED turns off when the feature is off.
  - Press the right side of the **MASSAGE** button to set the intensity of the massage mode.
    - Press once for low intensity, indicated by a green LED.
    - Press twice for medium intensity, indicated by an amber LED.
    - Press three times for high intensity, indicated by a red LED.

\* The heat and massage features will run for up to two 15 minute cycles. After two continuous cycles, the heat and massage will shut down.

- Allowing the system to cool down for 7½ minutes will provide one 15 minute heat and massage cycle.
- Allowing the system to cool down for 15 minutes will provide two 15 minute heat and massage cycles.



## Luxury-Lift® with 6-Motor Massage and Heat Operating Instructions

### Coordinated Lift & Return Button

When seated, press and hold down on the **LIFT** to raise the chair to the standing position.

– OR –

When reclined, press and hold down on the **LIFT** button to return the back to the upright position and the legrest to the closed position.

Release the button to stop in any reclined position, or when fully upright.

### Independent Back & Legrest Recline Buttons

Press and hold down the left side of the **BACK** button to raise the back to the upright position.

Release the button to stop in any reclined position, or when fully upright.

Press and hold down the left side of the **LEGREST** button to lower the legrest.

Release the button to stop in any position, or when fully closed.

Press the left side of the **HEAT** button to activate the **back** heat. Press once for low heat (amber LED) and twice for high heat (red LED). Press a third time to turn the **back** heat off (unlit).

Press the left side of the **MASSAGE** button to activate the back and seat massage. Press once for constant massage (green LED), twice for wave massage (amber LED), three times for pulse massage (red LED) and four times to turn the massage off (unlit).

### FRONT



### Coordinated Lower & Recline Button

When lifted, press and hold down on the **RECLINE** button to lower the chair to the seated position.

– OR –

When seated, press and hold down the **RECLINE** button to recline the back and raise the legrest.

Release the button to stop in any reclined position, or when fully reclined.

### Independent Back & Legrest Recline Buttons

Press and hold down the right side of the **BACK** button to recline the back.

Release the button to stop in any reclined position, or when fully reclined.

Press and hold down the right side of the **LEGREST** button to raise the legrest.

Release the button to stop in any raised position, or when fully extended.

Press the right side of the **HEAT** button to activate the **seat** heat. Press once for low heat (amber LED) and twice for high heat (red LED). Press again to turn the **seat** heat off (unlit).

Press the right side of the **MASSAGE** button to set the massage intensity. Press once for low intensity (green LED), twice for medium intensity (amber LED) and three times for high intensity (red LED).

## Luxury-Lift® with 6-Motor Massage and Heat Operating Instructions

### Toggle Down – Coordinated Lift & Return

When seated, press the **toggle down** and hold to raise the chair to the standing position.

– OR –

When reclined, press the **toggle down** and hold to return the back to the upright position and the legrest to the closed position.

Release the toggle to stop in any reclined position, or when fully upright.

### BACK



### Toggle Up – Coordinated Lower & Recline

When lifted, press the **toggle up** and hold to lower the chair to the seated position.

– OR –

When seated, press the **toggle up** and hold to recline the back and raise the legrest.

Release the toggle to stop in any reclined position, or when fully reclined.

### ⚠️ WARNING – To reduce the risk of serious injury:

- Do not use unit if power control is damaged or wet. Do not use unit if the hand wand has been dropped in water or any liquid. Contact your La-Z-Boy® dealer for service.
- Remove hand wand when not in use, and store out of reach of children.

### ⚠️ WARNING – To reduce the risk of serious injury:

- Do not use unit if power control is damaged or wet. Do not use unit if the hand wand has been dropped in water or any liquid. Contact your La-Z-Boy® dealer for service.
- Remove hand wand when not in use, and store out of reach of children.

## Luxury-Lift® Power Recliner Additional Operating Features

### Power Supply Over-Current Protection

The Gold series lift chairs are equipped with over-current protection. This feature prevents damage to the motors and electronics if there is an overload, short circuit or ground fault. Should the system detect an over-current, the system shuts down and the chair stops functioning.

If the over-current protection is activated, stop pressing the button or toggle in use. The system should reset automatically. If you believe the chair is not being overloaded, or experiencing a short circuit or ground fault, you may restart the function of the chair after the button or toggle has been released. Should the over-current protection trip repeatedly, refer to the *Troubleshooting* section in this manual.

Additionally, the power supply includes a green LED status light to indicate power is being supplied to the system. If the light is **not** illuminated, no power is being supplied to the system. Refer to the *Troubleshooting* section in this manual if the power supply is plugged in, but the green light is not illuminated.

### Automatic Homing Details:

The lift chair system is programmed to detect the position of the chair. In the event of a power interruption, the automatic homing feature will return a lifted or reclined chair to its home (neutral) position when power is restored. Depending on the chair's position when power is restored, the homing program may completely recline the chair before it is returned to the home (neutral) position. The hand wand's backlighting will not be illuminated when the chair is cycling in the automatic program. If the chair is already in the home position, the automatic homing feature will not activate and the chair will not move.

Avoid pressing any buttons or the toggle on the hand wand while the chair is operating in the automatic mode, finding the home position. If a button or the toggle is pressed during the automatic homing, the backlights will flash, indicating the program has been interrupted, and the chair is not in normal operation.

If the program is interrupted (hand wand backlights are flashing), do one of the following to manually reset the system:

1. Unplug the power supply from the electrical outlet, wait at least (3) seconds, then plug the power supply directly into the power outlet.  
– OR –
2. Press and release one button or the toggle on the hand wand. This will close the legrest if extended. Then, press and hold the RECLINE button to lower the chair in a descending motion, which allows it to find its position. Once the chair finds its position, the backlights stop flashing and the legrest function is available—the chair is in normal operation mode.

## Luxury-Lift® Power Recliner Troubleshooting

### **WARNING** – To reduce the risk of serious injury:

- Do not attempt to disassemble or service the pump or motor; no serviceable parts are inside. Contact your La-Z-Boy® dealer for service.
- Check the condition of the power supplies, electrical cords, plugs, and connectors monthly. Keep the power supplies and electrical cords away from heat sources. Never operate the unit with a damaged power supply, electrical cord, plug, or connector. Contact your La-Z-Boy® dealer for service.
- The 1HM lift chairs are intended for a single occupant, not exceeding 500 pounds. Do not operate the chair with more than one occupant in or on any part of the chair.

### Troubleshooting for Legrest Operation

If the legrest stops moving while closing, and all other functionality of the lift chair is operating, the legrest may have encountered an obstruction.

1. Check to make sure there are no obstructions. Lift and hold the legrest up, look for obstructions and remove them.
2. The legrest uses spring tension to close, and will close quickly when the obstruction is removed and the legrest is released. Release the legrest slowly to prevent it from slamming shut.

If there are no obstructions and the legrest still does not close properly, contact your La-Z-Boy® dealer for service.

### Troubleshooting for Lift and Recline Operation

If the lift or recline features do not work, check the following:

1. Make sure the 120 volt power cord is plugged into an electrical outlet.
2. Check the power supply to make sure the green LED power indicator light is on.
3. Make sure the electrical outlet is working. For example, make sure there are no blown fuses or tripped circuit breakers.
4. Make sure all the connections are secure; refer to the *Assembly Instructions*.
5. Make sure the electrical cords are not crimped or pinched. Make sure the electric cord or plug is not damaged.
6. Make sure the operating capacity has not been exceeded and there is only one occupant in the chair; refer to the *Operating Instructions*.

# Luxury-Lift® Power Recliner Troubleshooting

## Troubleshooting for Massage and Heat Operation

If the massage or heat features do not work, check the following:

1. Make sure the time limit of two consecutive 15-minute periods of operation (30 minutes total) has not been exceeded. To check this, wait three minutes and restart the massage or heat. If the feature starts working, the automatic timer has shut off the features for the rest period, and will need to continue to rest.
2. Make sure the 120 volt power cord is plugged into an electrical outlet.
3. Check the power supply to make sure the green LED power indicator light is on.
4. Make sure the electrical outlet is working. For example, make sure there are no blown fuses or tripped circuit breakers.
5. Make sure all the connectors are secure; refer to the *Assembly Instructions*.
6. Make sure the electrical cords are not crimped or pinched. Make sure the electric cord or plug is not damaged.

If the Gold Luxury-Lift® still does not operate properly, contact your La-Z-Boy® dealer for service. Except for the replacement of the power supply, never attempt to make any repairs or adjustments yourself.

## Power Supply Replacement

If the power supply must be replaced:

1. Unplug the power supply from the electrical outlet.
2. Disconnect the 120 volt power cord from the power supply, and disconnect the power supply from the power supply connector at the base of the unit. Refer to the *Assembly Instructions*.
3. Connect the new power supply to the power supply connector at the base of the unit; align the connectors and push together until locked. Connect the 120 volt power cord to the new power supply; align the connector to the power supply and push together until fully seated. Refer to the *Assembly Instructions*.
4. Proceed to the *Battery Backup Assembly Instructions*.

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## Luxury-Lift® Hand Wand Removal Instructions

**⚠ WARNING** – To reduce the risk of burns, fire, electric shock, serious injury or death:

- Unplug the power cord before connecting or disconnecting the hand wand.

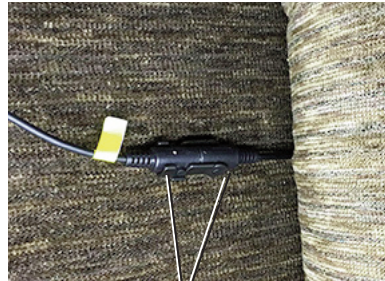
1. Unplug the 120 volt power cord from the electrical outlet.
2. Stand behind the chair and disconnect the power supply from the chair. Locate the connection behind the chair, push down the locking tab and pull the connectors apart (FIGURE 1).
3. From the front of the chair, locate the hand wand connection on the seat. Open the locking cover and gently pull the connection apart to separate the hand wand from the body (FIGURE 2). Store the hand wand out of reach of children.

FIGURE 1



Power Supply Connection

FIGURE 2



Hand Wand Connection with Locking Cover

## Luxury-Lift® Hand Wand Installation Instructions

**⚠ WARNING** – To reduce the risk of burns, fire, electric shock, serious injury or death:

- Unplug the power cord before connecting or disconnecting the hand wand.

1. Unplug the 120 volt power cord from the electrical outlet.
2. Stand behind the chair and disconnect the power supply from the chair. Locate the connection behind the chair, push down the locking tab and pull the connectors apart (FIGURE 1).
3. From the front of the chair, locate the hand wand connection near the back of the seat. Align the arrow on the hand wand connector to the arrow on the body connector and push together until fully seated, **THEN** back the connection out slightly (FIGURE 2). Close the locking cover to secure the connection. (FIGURE 3).
4. Connect the power supply to the chair.

**⚠ DANGER** – To reduce the risk of electric shock, serious injury or death:

- Plug directly into a wall outlet. Do not use an extension cord, adapter or surge protector.

5. Plug the 120 volt power cord directly into the electrical outlet.

FIGURE 1

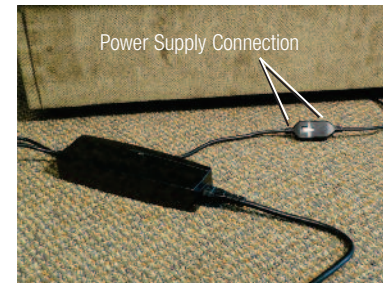
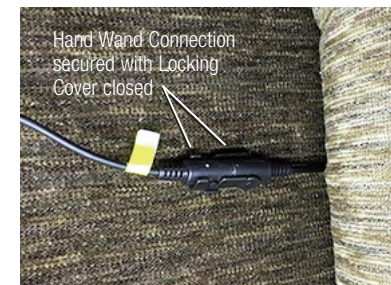


FIGURE 2



FIGURE 3



# Furniture Moving & Placement Guide

Notes:

## Moving the Gold Lift Chair

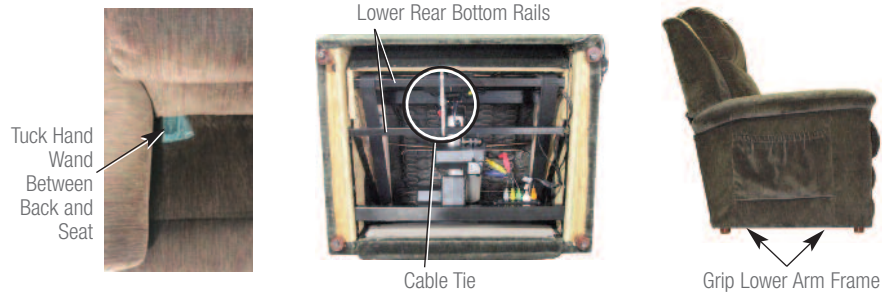
**⚠ WARNING** – To reduce the risk of burns, fire, electric shock, serious injury or death:

- Before moving a Gold or Silver Series chair, disconnect the electrical plug from the wall outlet. Moving the chair requires two people, one on each side of the chair lifting the frame near the base. Secure the mechanism as shown to prevent unexpected opening or movement. Only move the product by the lower frame, never by the legrest, arms or reclining back.

Moving the Gold lift chair requires two people, one on each side of the chair. The back can be removed, by reversing the *Assembly Instructions* for handling ease.

1. Unplug the power supply from the electrical outlet.
2. Disconnect the 120 volt power cord from the power supply, and disconnect the power supply from the power supply connector at the base of the unit. Refer to the *Assembly Instructions*.
3. Secure hand wand by placing it between the back and seat.
4. Have two people stand beside the chair (one on each side), grip the lower arm frame and carefully tip the unit forward, bringing it to a rest on the front arms and top of the back (if attached).
5. Secure mechanism by attaching a cable tie around the two lower rear bottom rails as shown below. Return recliner to its upright position.
6. Have two people stand to the side of the chair (one on each side) and grip the lower arm frame to lift and move the chair.

**Important:** If a hand truck is used, only use from the back of the chair, never from the front of the chair.



## Furniture Placement

**⚠ WARNING** – To reduce the risk of serious injury:

- Provide a clear path for operation of the back and legrest. Place tables and area rugs at a distance to allow the legrest to fully extend without rubbing or interference.

To place your reclining unit the proper distance from the wall, fully recline the unit and leave a minimum of 2" of space between the top of the back and the wall.

Place tables and area rugs at a distance to allow the legrest to fully extend without rubbing or interference.

